

**IDS Terms and Conditions Guide**  
**Section Q**

**Clause Number: Q300P**  
**Effective: 4/18/2005**  
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**SELLER USE OF BUYER'S CORRECTIVE ACTION REQUEST SYSTEM**

Seller shall utilize Buyer's Corrective Action Request System (CARS) to respond to requests for corrective action. CARS serve as one of the Seller's first notices of a potential impact to the Seller's Supplier Performance Measurement System (SPMS) Quality Rating. If Seller does not have access to CARS Seller must contact Buyer's Authorized Procurement Representative for assistance.

The Corrective Action Request System (CARS) can be accessed through the CITIS Gateway as follows:

- Log onto: <http://www.boeing.com>,
- Select: "Secure Logon"
- Select "Portal Logon – Access to Gateway (CITIS)"
- Login to CITIS
- Under "My Products", select "SMAP Philadelphia"
- Under "My Products, SMAP Applications", select "SM&P Applications"
- Select "CARS"

Note: A comprehensive user guide can be accessed on the "SM&P Applications" screen by selection <User Guides/Training> under the "Information Links" heading.